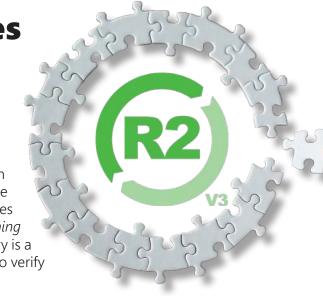# Need help putting the pieces in place for certification?

A consultant can help.

Many facilities find it helpful to enlist the help of a consultant to help them prepare for their audit. This can be a good strategy if you take the time to verify the experience and knowledge of the consultant. SERI publishes a directory of consultants who have taken SERI's 3-day *R2 Auditor Training Course* and passed the final exam. Choosing a consultant on this directory is a good first step in screening, but it is strongly recommended that you also verify experience, qualifications and references before hiring a consultant.

Some suggested questions to ask when screening consultants:

1. How many facilities have you helped prepare for R2 Certification?

2. What was the scope, or type of work that those companies engaged in? (Important to know whether a consultant has experience with the type of work your company does.)

3. Do you have consultants in my area? If not, how do you charge for travel?

4. Will you be providing a generic management system for me to use, or customizing a system to my business?

5. Will you be performing all of the consulting work or will someone else be doing all or part of it?

6. How are you qualified to provide consulting services on R2; Environmental, Health & Safety Management Systems; and the electronics recycling industry?

7. Are you qualified to provide a compliance audit? If so, what qualifies you?

8. Are you qualified to validate data destruction processes? If so, what qualifies you?

9. What formal training have you completed?

10. Have you ever been terminated from a contract prior to finishing it?

11. Please provide three references.